

The Need

In both the public and the private sector there is a strong need to embed Risk Management. Amongst other things this means providing to both senior managers and operational employees the capability to identify, assess and manage risks as an integral part of their daily responsibilities.

Training, to achieve this capability, is a critical necessity. Whilst software and questionnaires can ask questions, the ability to answer those questions correctly - typically about perceived risks, degrees of risk and the effectiveness of controls - cannot be assumed. As with most software, Risk Management systems can organise data efficiently, but not originate it.

The DBRC Solution

Our core training programme is designed to provide Risk Management ability - not in an academic way but by allowing the participants to work through some of their own risks. To:

- Identify the risks themselves
- Understand them by graphically modelling them (a unique DBRC process)
- Quantify them (probability, impact)
- Filter them by understanding risk appetite
- Identify the existing and potential controls
- Identify risk ownership
- Identify risk performance indicators
- Draw up an action plan for their better management.

We do this by dividing the delegates into small groups of no more than eight people, each with its dedicated facilitator. A challenge process between groups allows cross-fertilisation of ideas and a realisation of how risks and issues are interrelated.

Deliverables from the session:

- An understanding of, and a capability to undertake, the risk process
- The first populated risk registers for their own area
- Action plans to take the process forward
- Our fully illustrated reference guide for their ongoing use

The training team

The DBRC trainers have worked closely together for some time. They are David Davies, Andrew West and Tim Yeates. The benefits of their complementary skills and approach is evidenced by some of the feedback from our training courses. (see below)

We train delegates to use powerful processes that we have ourselves developed - for example, for the graphic analysis of risk.

Accolades

Some of the feedback comments from a single day's training session - 22 delegates in all - included:

"Very informative & professional."

"Good slides & exercises & good timing."

"A well organised course, well presented."

"Very clearly presented."

"Excellent, thanks, thought the 3 trainers complemented each other well."

"I appreciated the use of three presenters - it was good to have their input during breakouts."

"Each trainer knew their role, excellent balance of styles - Content, presentation, timekeeping really good - learned a lot"

"Highly instructive - good to meet representatives from other departments - different slants on the subject - very enjoyable day"

"A great introduction to the subject for me as a new(ish) manager."

Davies Business Risk Consulting Ltd, Tel: +44(0) 1635 865271; fax: +44(0)1635 874054
Mobile: +44(0)1635 865271; email: mail@dbrc.co.uk. URL: www.dbrc.co.uk
Founder of Andati Partners, a partnership of risk leaders - www.andatipartners.com
An associate company of idRisk, a network of independent risk advisors
Registered address Griffins Court, 24-32 London Rd Newbury Berks RG14 1JX, registration 4758986



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